

intellilink

Productivity Improvement Experts

Intellilink is a global management consulting firm that improves the productivity of Finance, HR and IT departments.

We offer a unique combination of global delivery capability, subject matter expertise and industry best practices. We have deep experience in areas such as; systems implementation, business process redesign, outsourcing & shared services, workforce effectiveness and robotic process automation.

Our clients are typically large complex organizations with significant back office functions across a diverse range of industries and geographies. We work on both local and global projects and have developed a unique expertise at cost effectively managing large global initiatives with a minimal footprint by combining local client subject matter experts and a limited number of our consultants.

While technology may be central to many of our projects, we have also developed a unique change management approach. We understand that the performance of all Finance, HR and IT departments depends on the efforts of people and it is the behavior of these “knowledge workers” that needs to be changed for any improvement initiative to be successful.

We intensely value the collaborative working relationship we develop with our clients and our hands-on approach means we don't just provide high level guidance but rather work side by side with managers as they drive change initiatives forward.

We don't just talk change, we make change.

THE INTELLILINK DIFFERENCE

- We work in **small teams** that partner closely with client executives. Our prime objective is to support them and make them successful during complex change initiatives.
- Our consultants are both **highly experienced & hands-on**. Although senior they will readily get into the details of a complex assignment and then use their expertise to drive change within client organizations.
- We deliver **client centric solutions** that are determined by a client's current situation. We have extensive knowledge capital and intellectual property but we never deliver boiler-plate solutions.

At Work

Finance Transformation

Transformed the finance operations of a global advertising agency by implementing finance systems, standardizing global processes, and transitioning work to shared service centers and an outsourcing provider.

HR Process Transformation

Redesigned all HR business processes across the employee lifecycle for a large US government financial institution.

IT Governance

Improved worldwide IT operations of a market-leading pharmaceutical company by implementing a project portfolio management tool.

Change Management

Ensured adoption of a new IT governance capability for a global investment bank by designing and managing the organizational change program during rollout.

Workforce Management

Redesigned the end-to-end workforce management process and systems of a global management consulting firm to streamline resource allocation to projects.

Robotic Process Automation

Increased productivity within the shared service center of a leading European media corporation by implementing robotic process automation software.

Global Process Standardization

Designed and then implemented around the world a standard finance process model for one of the world's largest market research firms.

Robotic Process Automation

Assessed the value proposition of deploying robotic process automation within the European shared service center of a large global manufacturer.

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