

# intellilink

## Robotic Transformation

Higher Quality • Lower Cost • Faster Response

Robotic Transformation is a practical business approach to using robotic technology to transform your organization.

Deploying Robotic Process Automation (RPA) software will certainly improve processing efficiency but it's also important for organizations to think beyond just implementing automation software. Robotics has the potential to truly transform how an organization operates and our Robotic Transformation approach helps guide an organization through this change process.

**1 Robotic Process Automation.** Deploying robots to automate processes is the first step towards transformation. Starting with a pilot of one process is a fast and low risk approach to seeing what RPA can do before undertaking a more comprehensive rollout. Increased processing speed and cost reduction are the main benefits at this stage.

**2 Robotic Process Management.** As more processes are automated, organizations will need to focus on end-to-end process management. The ability to review comprehensive process metrics will support continuous improvement that not only reduces cost but increases quality. Increased automation will then free up staff to move onto higher value added tasks.

**3 Robotic Operations Management.** The final stage of Robotic Transformation requires an organization to adjust how it operates to capitalize on the full potential of robotic technology. Once a process has been fully digitized it becomes possible to reorganize how, when & where work gets done for maximum benefit. Organizations will be able to enhance their virtual capability and offer a variety of work arrangements to reduce cost, minimize facilities and improve employee productivity. Many options are available and an organization's strategy, corporate culture and regulatory restrictions will influence the restructuring path chosen.

do  
**MORE**  
with **LESS**

### Deployment Options

Robotic Transformation will vary based on your current operations:

**In House Department** If you haven't outsourced or setup a shared service center then Robotic Transformation will help automate your existing processes and free up staff for higher value activities.

**Shared Service Center** Robotic Transformation can change an existing SSC into a highly automated process management center of excellence with the potential for significantly reduced facility cost.

**Business Process Outsourcing** If business operations have already been outsourced then Robotic Transformation enables the re-shoring of work to reduce cost & improve customer service.

### Intellilink Support Capability:

- develop RPA business case & implementation plan
- redesign business processes
- project manage transition & organizational change
- provide, configure & maintain software robots
- provide training & coaching for new ways of working

## About Intellilink

Intellilink is a global service provider that improves the productivity of knowledge worker organizations. The firm offers a unique combination of management consulting expertise, industry experience & a virtual delivery capability to help organizations improve process automation & operational efficiency.

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